Welcome to the 2018 Annual Conference Educational Sessions

Session: Best Practices - Lessons Learned from the Building Department
BEST PRACTICES

Lessons Learned from the Building Department Program and Major Jurisdiction Committee

Presenter: Chuck Ramani, P.E., CBO
            Sam Palmer, P.E., P. Eng., CBO
International Accreditation Service (IAS) & Major Jurisdiction Committee (MJC)

- IAS Building Department Accreditation
- MJC Membership
• 3.2.21 Awareness Programs and Community Outreach Activities

• 3.2.22 Documents Available to Public

• 8.1. Filing Complaints
City of Aurora, CO
Building and Permits Division
• Department Newsletter

City of Roanoke, VA
Building Inspections Division
• Quick Response Codes (QR Codes)

Clark County, NV
Building Department
• Land Use Applications via Construction Services Online

City of Rochester Hills, MI
• Quality Control Manual System
• Special Inspection Program
City of Roseville, CA
- Auditing practices
- Policies on Procedures and Documents

City of Salem, OR
Building and Safety Division
- Project Coordinator Program

City of San Antonio, TX
- Standard Operating Procedures (SOP)
- Call Center
- Completeness and Assignment Review Team (CAR) for Commercial Intake
- Training Programs
- Posting of Plan Review and Inspection Results
- Quality Control Programs

City of Greensboro, NC
- Building and Trade Inspections “Field Unit”
Mecklenburg County, NC
Land Use and Environmental Services Agency

- Land Use and Environmental Services
• 3.2.16 IT Systems

• 3.2.17 IT Support

• 3.2.19 IT Use Policies

• 3.2.18 Validation of Computer Programs (i.e., Hand Calculations)
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<td>Shear Wave Velocity Map</td>
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New York State
• Division of Code Enforcement
• Administration and Prevention and Building Code Council

City of Aurora, CO
Building and Permits Division
• Automated E-mails

Mecklenburg County, NC
Land Use and Environmental Services Agency
• Land Use and Environmental Services

City of Houston, TX
Building Inspection Division
• TeleWork Inspection Program
• 4.0 Construction Codes

• 3.2.5 Existence of Policies or Statutes
New York State

• Division of Code Enforcement
• Administration and Prevention and Building Code Council
• 3.2.10 Quality Assurance Activities

• 3.2.7 Standard Operating Procedures
City of Rochester Hills, MI
- Quality Control Manual System
- Special Inspection Program

City of Roseville, CA
- Continuing Education
- Policy on Procedures and Documents

City of San Antonio, TX
- Standard Operating Procedures (SOP)
- Call Center
- Training Programs
- Quality Control Programs

New York City, NY
Department of Buildings
- High Risk Construction Oversight Initiative
City of Philadelphia, PA
• Building Inspection Survey

Clark County, NV, Building Department
• Development Service Community Outreach efforts

Mecklenburg County, NC, Land Use and Environmental Services Agency
• Land Use and Environmental Services
• 3.3 Staff Information

• 3.4 Permitting Information
City of Roanoke, VA
Building Inspections Division
• Quick Response Codes (QR Codes)

Clark County, NV
Building Department
• Electronic Permits via Construction Services Online

City of Rochester Hills, MI
• Quality Control Manual System
• Special Inspection Program

City of San Antonio, TX
• Information Bulletin
• Standard Operating Procedures (SOP)
• Call Center
• Completeness and Assignment Review Team (CAR) for Commercial Intake
• Training Programs
• Posting of Plan Review and Inspection Results
• Quality Control Programs

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City of Salem, OR
Building and Safety Division

• Fire Personnel Plans Examiner
• Plan Review Roundtable
• 10 Day Guaranteed Turn Around for Single Family Dwelling
• Customized Permitting Process
• On-site Plan Review of Tenant Improvement

City of Roseville, CA

• Auditing practices
• 3.3 Staff Information

• 5.0 Plan Reviews
City of Plano, TX
Building Inspections Department
• Electronic Plan Review

City of Rochester Hills, MI
• Quality Control Manual System
• Special Inspection Program

Clark County, NV
Building Department
• Paperless Plan Submittal via construction Services Online

City of San Antonio, TX
• Information Bulletin
• Standard Operating Procedures (SOP)
• Call Center
• Completeness and Assignment Review Team (CAR) for Commercial Intake
• Training Programs
• Posting of Plan Review and Inspection Results
• Quality Control Programs
City of Salem, OR
Building and Safety Division
• Fire Personnel Plans Examiner
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• 10 Day Guaranteed Turn Around for Single Family Dwelling
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City of Phoenix, AZ
• Online Construction Permit Services
• Electronic Plan Review Services

Mecklenburg County, NC, Land Use and Environmental Services Agency
• Land Use and Environmental Services

City of Roseville, CA
• Auditing practices
• 3.3 Staff Information

• 7.0 Inspections
City of Greensboro, NC
• Building and Trade Inspections “Field Unit”

City of Roanoke, VA
Building Inspections Division
• Quick Response Codes (QR Codes)

Clark County, NV
Building Department
• Electronic Permits via Construction Services Online

City of Rochester Hills, MI
• Quality Control Manual System
• Special Inspection Program
City of Aurora, CO
Building and Permits Division
• Inspection Resulted Automatic Broadcast E-mail

City of Salem, OR
Building and Safety Division
• Customized Permitting Process

City of Roseville, CA
• Auditing practices

City of San Antonio, TX
• Information Bulletin
• Standard Operating Procedures (SOP)
• Call Center
• Training Programs
• Posting of Plan Review and Inspection Results
City of Houston, TX
Building Inspection Division

• TeleWork Inspection Program

Mecklenburg County, NC, Land Use and Environmental Services Agency

• Land Use and Environmental Services
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Thank You For Attending