RICHM●ND
INTERNATIONAL CODE COUNCIL 2018

Welcome to the

2018 Annual Conference
Educational Sessions

Session: Best Practices - Lessons Learned from the Building Department

ORACLE

Sponsored by

BEST PRACTICES

Lessons Learned from the Building Department Program and Major Jurisdiction Committee

Presenter: Chuck Ramani, P.E., CBO

Sam Palmer, P.E., P. Eng., CBO

INTERNATIONAL ACCREDITATION SERVICE®

International Accreditation Service (IAS)
&
Major Jurisdiction Committee (MJC)

- IAS Building Department Accreditation

- MJC Membership

- 3.2.21 Awareness Programs and Community Outreach Activities

- 3.2.22 Documents Available to Public

- 8.1. Filing Complaints

City of Aurora, CO Building and Permits Division

- Department Newsletter

City of Roanoke, VA Building Inspections Division

- Quick Response Codes (QR Codes)

Clark County, NV Building Department

- Land Use Applications via Construction Services Online

City of Rochester Hills, MI

- Quality Control Manual System
- Special Inspection Program

City of Roseville, CA

- Auditing practices
- Policies on Procedures and Documents

City of Salem, OR Building and Safety Division

- Project Coordinator Program

City of San Antonio, TX

- Standard Operating Procedures (SOP)
- Call Center
- Completeness and Assignment Review Team (CAR) for Commercial Intake
- Training Programs
- Posting of Plan Review and Inspection Results
- Quality Control Programs

City of Greensboro, NC

- Building and Trade Inspections "Field Unit"

Mecklenburg County, NC
Land Use and Environmental Services Agency

- Land Use and Environmental Services

- 3.2.16 IT Systems

- 3.2.17 IT Support

- 3.2.19 IT Use Policies

- 3.2.18 Validation of Computer Programs
(i.e., Hand Calculations)

City of Greensboro, NC

- Custom written in-house software package

City of Roanoke, VA Building Inspections Division

- Quick Response Codes (QR Codes)

Clark County, NV Building Department

- Constructive Services Online
- Shear Wave Velocity Map

City of San Antonio, TX

- Standard Operating Procedures (SOP)
- Call Center

New York State

- Division of Code Enforcement
- Administration and Prevention and Building Code Council

City of Aurora, CO Building and Permits Division

- Automated E-mails

Mecklenburg County, NC Land Use and Environmental Services Agency

- Land Use and Environmental Services

City of Houston, TX Building Inspection Division

- TeleWork Inspection Program

- 4.0 Construction Codes

- 3.2.5 Existence of Policies or Statutes

New York State

- Division of Code Enforcement

- Administration and Prevention and Building Code Council

- 3.2.10 Quality Assurance Activities

- 3.2.7 Standard Operating Procedures

City of Rochester Hills, MI

- Quality Control Manual System
- Special Inspection Program

City of Roseville, CA

- Continuing Education
- Policy on Procedures and Documents

City of San Antonio, TX

- Standard Operating Procedures (SOP)
- Call Center
- Training Programs
- Quality Control Programs

New York City, NY Department of Buildings

- High Risk Construction Oversight Initiative

City of Philadelphia, PA

- Building Inspection Survey

Clark County, NV, Building Department

- Development Service Community Outreach efforts

Mecklenburg County, NC, Land Use and Environmental Services Agency

- Land Use and Environmental Services

- 3.3 Staff Information

- 3.4 Permitting Information

City of Roanoke, VA Building Inspections Division

- Quick Response Codes (QR Codes)

Clark County, NV Building Department

- Electronic Permits via Construction Services Online

City of Rochester Hills, MI

- Quality Control Manual System
- Special Inspection Program

City of San Antonio, TX

- Information Bulletin
- Standard Operating Procedures (SOP)
- Call Center
- Completeness and Assignment Review Team (CAR) for Commercial Intake
- Training Programs
- Posting of Plan Review and Inspection Results
- Quality Control Programs

City of Salem, OR
Building and Safety Division

- Fire Personnel Plans Examiner

- Plan Review Roundtable

- 10 Day Guaranteed Turn Around for Single Family Dwelling

- Customized Permitting Process

- On-site Plan Review of Tenant Improvement

City of Roseville, CA

- Auditing practices

- 3.3 Staff Information

- 5.0 Plan Reviews

INTERNATIONAL ACCREDITATION SERVICE®

City of Plano, TX Building Inspections Department

- Electronic Plan Review

Clark County, NV Building Department

- Paperless Plan Submittal via construction Services Online

City of Rochester Hills, MI

- Quality Control Manual System
- Special Inspection Program

City of San Antonio, TX

- Information Bulletin
- Standard Operating Procedures (SOP)
- Call Center
- Completeness and Assignment Review Team (CAR) for Commercial Intake
- Training Programs
- Posting of Plan Review and Inspection Results
- Quality Control Programs

City of Salem, OR Building and Safety Division

- Fire Personnel Plans Examiner
- Plan Review Roundtable
- 10 Day Guaranteed Turn Around for Single Family Dwelling
- Customized Permitting Process
- On-site Plan Review of Tenant Improvement

Mecklenburg County, NC, Land Use and Environmental Services Agency

- Land Use and Environmental Services

City of Phoenix, AZ

- Online Construction Permit Services
- Electronic Plan Review Services

City of Roseville, CA

- Auditing practices

- 3.3 Staff Information

- 7.0 Inspections

City of Greensboro, NC

- Building and Trade Inspections "Field Unit"

City of Roanoke, VA Building Inspections Division

- Quick Response Codes (QR Codes)

Clark County, NV Building Department

- Electronic Permits via Construction Services Online

City of Rochester Hills, MI

- Quality Control Manual System
- Special Inspection Program

City of Aurora, CO Building and Permits Division

- Inspection Resulted Automatic Broadcast E-mail

City of Roseville, CA

- Auditing practices

City of Salem, OR Building and Safety Division

- Customized Permitting Process

City of San Antonio, TX

- Information Bulletin
- Standard Operating Procedures (SOP)
- Call Center
- Training Programs
- Posting of Plan Review and Inspection Results

City of Houston, TX
Building Inspection Division

- TeleWork Inspection Program

Mecklenburg County, NC, Land Use
and Environmental Services Agency

- Land Use and Environmental Services

IAS Contact Information
Kellee Fernandez
Assistant Accreditation Officer
(562) 364-8201, ext. 3448

MJC Contact Information
Corey Roblee
(888) ICC-SAFE, ext. 7202