

# GROWING ICC CHAPTERS AND CULTIVATING FUTURE LEADERS

Gary Hansen and Ben Pothoff

# AGENDA

- Introductions
- Building High-Performance Teams & Departments

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- Hiring Right
- Engaging Your Team
- Creating Culture
- Growing Chapters
- Increasing Membership
- Engaging Members
- Creating Value
- Panel Discussion



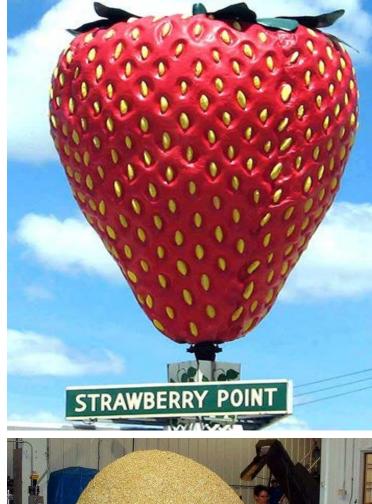
### GARY HANSEN

- Building Division Manager/Building Official City of Marion
- Married
- Father and Grandfather
- 46 years in construction field
- 24 years of code experience
- 21 ICC certifications
- Past ICC Standards committee member
- Current ICC Mentor
- IABO Vice President
- Region III Board Member
- Iowa Association of Building Officials –2025 Building Official of the Year



### BEN POTHOFF

- Deputy Code Official City of Dubuque
- Husband
- Father of Two
- Boater & Outdoor Enthusiast
- Carpenter
- Team Builder
- Strategic Innovation Manager & Consultant
- Code Geek\*
- IABO Treasurer
- EICCC President







# INTRODUCING IOWA

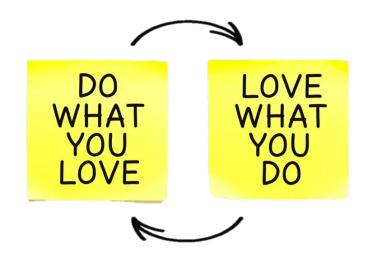
Fun Facts

### BUILDING HIGH-PERFORMANCE TEAMS AND DEPARTMENTS

It starts with hiring the right people.

Seek candidates with:

- a. <u>Passion</u>
- b. Drive
- c. <u>Motivation</u>
- d. <u>A strong desire to learn</u>



- Don't over-value experience, knowledge, or skills that can be easily taught and learned.
- 'Fit' is less important than ensuring your team has diverse perspectives.
- Build strengths-based teams by considering your teams current strengths and weaknesses and recruiting talent that most benefits your existing team.
- The value of excellent soft skills in our profession cannot be overstated.

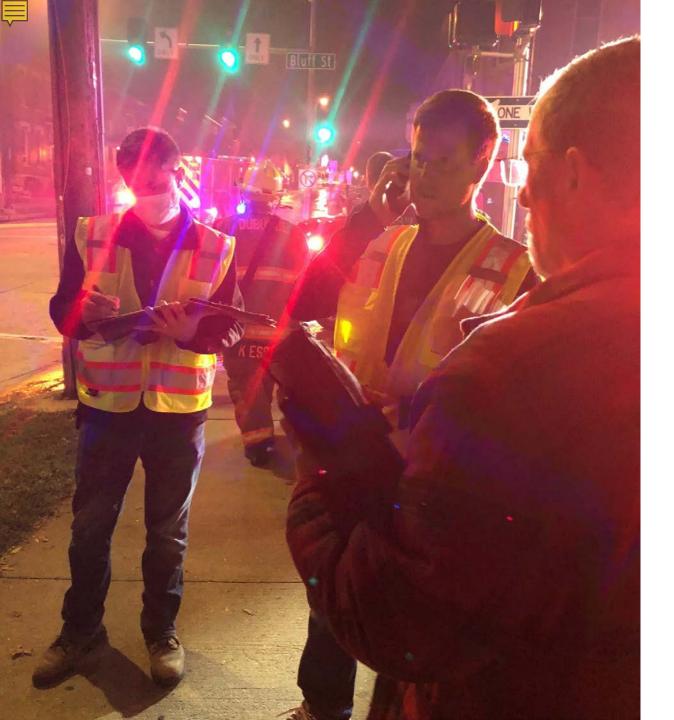
# GET TO KNOW YOUR TEAM



#### INTERNAL FOCUS – TEAM BUILDING

- Get to know your team
- Create pathways for advancement
- Celebrate wins and praise publicly
- Critique privately





### INTERNAL FOCUS – TEAM BUILDING

- Get to know your team
- Create pathways for advancement
- Celebrate wins and praise publicly
- Critique privately
- Lead with integrity and compassion
- Keep a level head in times of crisis

Get creative, have fun, and build a culture that makes people excited to come to work!

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#### DEVELOPING PURPOSE & PASSION



Example: Shane Hoeper, MCP

- Shane is a wealth of experience and knowledge. He earned his MCP in 2023 after just 4 years in the industry.
- Shane was awarded the Code of Honor Scholarship to attend his first ICC AC in Pittsburgh in 2021.
- Since then, he's served on:
- Sustainability, Energy & High-Performance Buildings Code Action Committee (SEHPCAC)
- Sustainability Membership Council (SMC) Governing Committee
- Current Chair of IECC Residential Code Consensus Committee

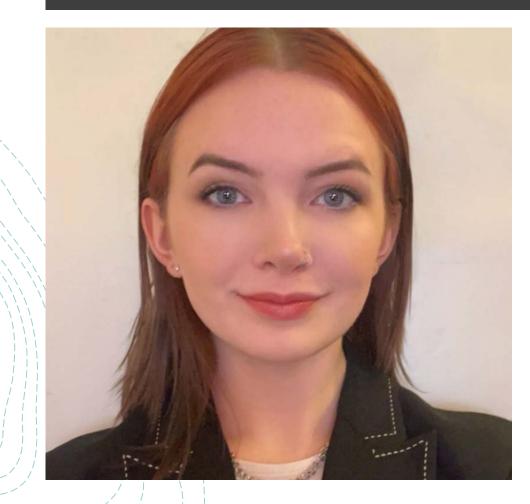
#### DEVELOPING PURPOSE & PASSION



Example: Lucas Gonyier, MBA

- Lucas was hired as a Housing Inspector in 2021.
- Lucas's business acumen and innovative spirit have helped him become an in-group leader for our property maintenance inspection team.
- His growth mind set means he always has an eye out for opportunities that will allow him to build upon his successes.
- Lucas was awarded an IABO Scholarship to attend his first ICC AC in Long Beach in 2024.
- In August of 2024, Lucas joined the board of IowACE as Treasurer, since then he's been elevated to the position of 1<sup>st</sup> VP where he has been responsible for the growth of the organization's membership by more than 25% and he has facilitated their application to become an ICC Chapter.

#### DEVELOPING PURPOSE & PASSION



#### Example: Kara Maxwell

- Kara was hired as an Assistant Permit Clerk in 2024.
- She has a background in fine arts with some administrative experience.
- Kara hit the ground running and has earned two ICC Certifications in her first year.
- She has shadowed inspectors and indicated a desire to work towards becoming a building inspector.
- With the support of the City's tuition reimbursement program, she's currently attending a Building Construction Career Pathway Certification program at the local community college.
- Kara has expressed interest in how the ICC codes and exams are developed and to learn more, she intends to apply for a scholarship to attend her first ICC AC in Cleveland in 2025.



#### TRANSLATING INDIVIDUAL SUCCESSES INTO OPPORTUNITIES FOR YOUR ICC CHAPTERS

# GROWING CHAPTERS

- 1. Hawkeye State Fire Safety Association 1951
- 2. Iowa Association of Building Officials (IABO) 1959
- 3. Iowa Permit Tech Association (IPTA) 2019\*
- 4. Mid Iowa Construction Code Council (MICCC) 2022\*
- 5. Eastern Iowa Construction Code Council (EICCC) 2023\*

(\*) denoted became an ICC Chapter









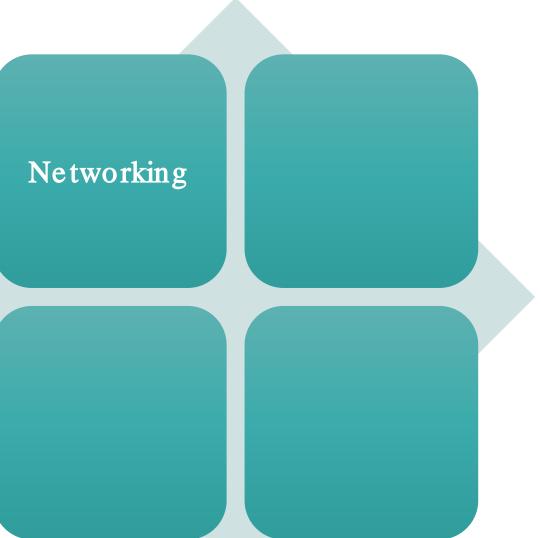
#### OTHER PARTNER ORGANIZATIONS



- 1. Region III
- 2. IowACE (to be an ICC Chapter)
- 3. IAEI
- 4. AIA
- 5. FEMA

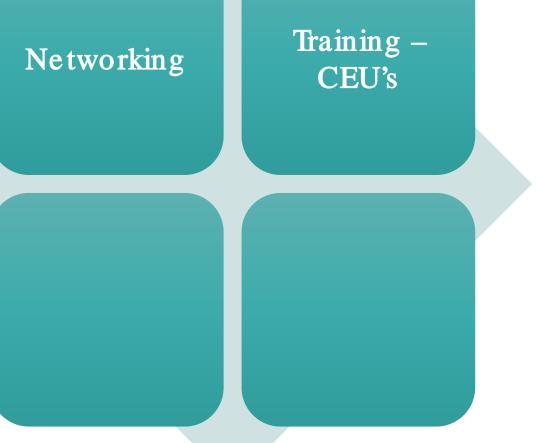
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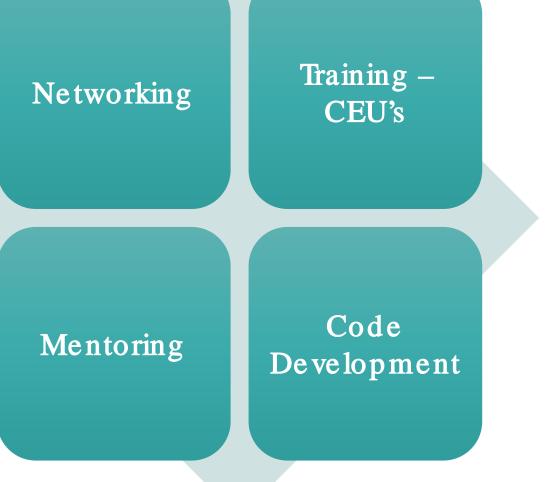
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#### GROWING CHAPTERS CHAPTER COMMITTEES

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#### PASSION FOR THE CODES

- Gary-2019 ABM Las Vegas
- Ben 2011 ICC AC Phoenix

#### CONVERSATION STARTERS



What is your chapter doing that is innovative?



How does your chapter engage members and likewise, how does it get your members engaged?



What % of your membership attends chapter meetings?



Does your chapter support attendance at the ICC Annual Conference beyond the Chapter President's benefit?



#### PANEL DISCUSSION

Panelists:

- Dawn Neil
- Cindi Somers
- JC Hudgison
- Ceci Muela
- Rachel Parrish
- Roger Schemmel



# THANK YOU!

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